

To all customers

24/1/2025

Furano Ski Resort 「Furano Downhill Swift Lift No.1」  
Regarding the long-term suspension of operation due to equipment failure.

Dear customers,

We would like to thank you for your continued patronage.

We sincerely apologize for the inconvenience caused due to the long-term suspension of the Furano Downhill Swift Lift No.1 at Furano Ski Resort due to a cableway equipment failure.

The Furano Downhill Swift Lift No.1 has been out of service since 8 January 2025 due to a failure of the backstop safety device (a device that prevents reverse rotation when the lift stops).

The piece of equipment required for the restoration of the cableway is particularly large and unique, so that procurement is difficult, and there is currently no prospect of restoration of the lift in question.

We will continue to aim for an early restoration, but for the above reasons the situation will remain inconvenient for an indefinite time. We humbly ask for your understanding.

<Future measures to be taken for visitors

(1) To ease congestion, the operating hours of all Furano Zone cableway facilities and Kitanomine Zone gondolas will be extended.

■ Temporary schedule from 25/01/2025(Sat) (※End date undetermined)

Furano Zone	From 1/25	Regular schedule
Furano Ropeway	Operation start 8:00AM	Operation start 8:30AM
Prince Romance	Operation start 8:00AM	Operation start 8:30AM
Furano Downhill Romance No. 2	Operation start 8:10AM	Operation start 8:40AM
Furano Downhill Romance No. 3	Operation start 8:30AM	Operation start 9:00AM
Kitanomine Zone		
Kitanomine Gondola	Operation start 8:30AM	Operation start 9:00AM

※Operations subject to change or suspension according to weather conditions.



(2) Shuttle bus service to Kitanomine will be temporarily increased.

■ Additional operation start : From 25/01/2025 (※End date undetermined) 1/25~Shuttle Bus Schedule ↑

Bus Service (Departure)	Departure	Bus Service(Stops)
Shin Furano Prince Hotel (Kitanomine Direct)	8:00A.M.	Kitanomine Gondola Ticket Center
Shin Furano Prince Hotel (Round Trip)	9:55A.M.	Kitanomine→Ropeway→Hotel→Kitanomine
Shin Furano Prince Hotel (Round Trip)	10:40A.M.	Kitanomine→Ropeway→Hotel→Kitanomine

All cableways other than the lift in question are operating normally. We will provide new information as the situation progresses. We would be grateful for your understanding.

Shin Furano Prince Hotel Furano Ski Resort  
General Manager